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TO: All Bidders FROM: Sally Alvarez de Schreiner  
Chief, Procurement Services Section

DATE: 19 February 2025

REF.: RFP No. 2025-0005/JIBRIL 

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**SUBJECT: Clarifications No. 1 – RFP 2025-0005/JIBRIL  
Provision of 10 Gbit/sec ISP Services for 1 Year plus Three Optional  
Extensions of 1 Year each.**

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Dear Bidders,

Please find attached Clarifications No. 1 related to queries raised by bidders in respect to the request for proposal (RFP) No. 2025-0005/JIBRIL pertaining to the “*Provision of 10 Gbit/sec ISP services for 1 year plus three optional extensions of 1 year each.*”.

Please take all the above into account in the preparation and submission of your proposal.

We are looking forward to receiving your bid prior to the submission deadline on **3 March 2025, 17:00 hours, Vienna (Austria) local time.**

Sincerely,

Sally Alvarez  de Schreiner  
Chief, Procurement Services Section

Attachment:

- *Question and Answer - Clarifications No. 1*

**Clarifications No. 1 – RFP 2025-0005/JIBRIL**

Provision of 10 Gbit/sec ISP services for 1 year plus three optional extensions of 1 year each

<b>Item#</b>	<b>Question</b>	<b>Answer</b>
<b>1</b>	There is an existing CIA 5Gb. Is it a new one or only an upgrade to the existing one, because it has the same address?	<p>The Commission does not have any 5 Gbit Internet link in use now. Currently the first ISP is connected with 10 Gbit and the second ISP with 1 Gbit. In the future both ISPs should be connected with 10 Gbit.</p> <p>Note that at this same address “Wagramerstrasse 5”, the Vienna International Centre (VIC) is hosting several different International Organisations.</p>
<b>2</b>	If your answer to question 1 is “YES” - Should it then terminate in the same rack?	Please see above.
<b>3</b>	If your answer to question 1 is “YES” - Should it just switched additionally? Is any form of redundancy to the existing one desired here?	Please see above.