SUBJECT: **Clarifications No. 2 –RFQ 2025-0062/JBRIL: Automation of Microsoft 365, Intune and Entra configurations.**

Dear Bidders,

In reference to request for proposal RFQ 2025-0062/JBRIL *"Automation of Microsoft 365, Intune and Entra configurations".*

Please find attached the Clarifications No. 2 to questions raised by interested bidders.

Please take the above and attached documentation into account in the preparation and submission of your offer.

We are looking forward to receiving your offer prior to the deadline for the submission of proposal on **Monday 16 June 2025, 17:00 hours, Vienna (Austria) local time**.

Kind regards

Ms. Selma Bukvic
Senior Procurement Officer, Unit Head

Attachment:

- *Question and Answer - Clarifications No. 2*

Item#	Question	Answer
1	Is it possible to extend the tender deadline to 13/06?	We refer you to already issued Clarification 1 and extension deadline by which RFQ deadline was already issued with the extended deadline of 16 June 2025.
2	Can multiple solutions or products be used to meet the expected requirements, or is only one allowed?	Yes. Multiple solutions can be used.
3	Is it acceptable for the solution to be a SaaS offering?	Yes, SaaS is acceptable.
4	If a SaaS solution is used, does the configuration need to be managed via DevOps and GitLab?	If DevOps or GitLab is not used, the bidder should specify which repository is used for storing configurations and how data in that repository is isolated from other customers data.
5	Can the vendor of the solution provide ongoing support?	Yes
6	In the case of a third-party solution, should the customer purchase the solution directly, or should it be procured through the contributor?	The bidder should provide all necessary licenses relevant to the solution
7	How many users and devices are present in both tenants?	Up to (1000 users, 2500 devices)
8	What exactly is meant by "backup and restore licenses"?	It means ability to make a snapshot of the state of directly assigned licenses for users and ability to restore from that snapshot.
9	Should Microsoft 365 content such as Exchange, Teams, SharePoint, and OneDrive also be included in the backup scope?	No, the solution should back up configurations and setting, no data backup is needed with this solution.
10	Can the solution also be a custom-built Microsoft solution (e.g., scripts, automation via PowerShell, Logic Apps, or other native tools)?	Yes, but the bidder should be able to demonstrate that they have experience with developing such custom-built solutions as per paragraph 8 of Annex C of RFQ .